



## 7-Day Saddle Return Policy

Thank you for your purchase from Rider's World Equestrian. We appreciate your business and are honored that we could serve you.

We anticipate that you will love your saddle. If, however, you wish to return your saddle for any reason, please see the information below and follow the easy instructions to do so.

### To Return Your Saddle:

- **This generous and accommodating return policy is offered so you can make sure your saddle fits your horse as expected. It is neither intended nor offered to be used as a rental program, for excessive use, or for use at a horse show prior to returning. All tags, effects, and accessories must remain attached to the saddle in order for return to be accepted.**
- **Prior to return, you MUST receive a RMA# from us so we can accurately process your return. Email us at: [saddles@ridersworldequestrian.com](mailto:saddles@ridersworldequestrian.com) to obtain the RMA# and we will promptly issue one to you. We will not accept returns without an RMA#.**
- **Saddle MUST be return shipped – which means in the possession of shipping agent – within 7 calendar days of the initial delivery of saddle. Sale will be considered final following this 7 day period.**
- **Saddle MUST be returned in the same condition in which it was sold and sent; purchaser is responsible for any damage to the saddle while in purchaser's possession and during return transit.**
- **Purchaser is responsible for all return shipping costs.**
- **Following receipt and inspection of the return, we will issue you a company check for your purchase price, less 3.5% for the non-refundable credit card processing fee. We will also deduct a 15% processing, handling, restocking, and initial shipping fee to cover the costs we incur during the return process. The refund check will be sent to you within two business days of our receipt of the return. We will advise you via email when the check has been sent.**
- **If you have any questions regarding this 7-Day Saddle Return Policy, please email us at: [Saddles@ridersworldequestrian.com](mailto:Saddles@ridersworldequestrian.com)**